



## Impressum – Legal Notice

### 1. Website Operator according to the German § 5 Telemediengesetz (TMG)

This website is operated under the responsibility of AXA Assistance Deutschland GmbH for the insurer Inter Partner Assistance S.A., Boulevard du Régent 7, 1000 Brussels, Belgium.

AXA Assistance Germany GmbH

Colonia-Allee 10-20

51067 Cologne

Telephone: +49 (0) 221 80 247 - 000

Fax: +49 (0) 221 80 247 - 092

E-mail: [info@axa-assistance.de](mailto:info@axa-assistance.de)

Internet: [www.axapartners.de](http://www.axapartners.de)

Register Court: Cologne Local Court, HRB 88893

Managing Director: Alexander Hoffmann

Sales tax identification number: DE129357264

### 2. Commercial register:

AXA Assistance Deutschland GmbH appears as follows:

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Colonia-Allee 10-20

51067 Cologne

Telephone: +49 (0) 221 80 247 - 000

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Managing Director: Alexander Hoffmann

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AXA Assistance Deutschland GmbH is a company for the provision of services. It is also registered as a tied insurance agent in accordance with § 34d Para. 7 Gewerbeordnung in the Register of Intermediaries ([www.vermittlerregister.info](http://www.vermittlerregister.info)). Registration number: D-W4BH-1GNIGS-09. Professional title: Insurance agent; Federal Republic of Germany Professional regulations: § 34 d Gewerbeordnung, §§ 59-68 Versicherungsvertragsgesetz, Versicherungsvermittlungsverordnung. The professional regulations can be viewed and accessed via the homepage [www.gesetze-im-internet.de](http://www.gesetze-im-internet.de) operated by the Federal Ministry of Justice and juris GmbH.

AXA Assistance Deutschland GmbH is a member of the Cologne Chamber of Industry and Commerce.

Cologne Chamber of Industry and Commerce

Unter Sachsenhausen 10-28

50667 Cologne

### **3. Information about the insurer for which the website is operated**

#### **3.1 Commercial Register**

Inter Partner Assistance S.A., Direktion für Deutschland

Colonia-Allee 10-20

51067 Cologne

Telephone: +49 (0) 221 80 247 - 000

Fax: +49 (0) 221 80 247 - 092

E-mail: [info@axa-assistance.de](mailto:info@axa-assistance.de)

Internet: [www.axapartners.de](http://www.axapartners.de)

Register court: Local Court Cologne, HRB 89668

Chief representative: Alexander Hoffmann

Sales tax identification number: DE129274544

Inter Partner Assistance S.A. is an insurance company under Belgian law. Share capital: €31,702,613.

Managing Directors: Jozef van In, Marc Audrin and Pierre-Alexis Bourdon. Chairman of the Board of Directors: François Pierson.

Head office of Inter Partner Assistance S.A.:

Boulevard du Régent 7

1000 Brussels

Belgium

Commercial Register (RPR) Brussels: No. BE 0415.591.055

### 3.2 Regulatory Authorities of the Insurer

Inter Partner Assistance S.A. is regulated as an insurance company by the Financial Services and Markets Authority. In addition, with regard to its business activities in Germany, it is regulated by the Federal Financial Supervisory Authority (BaFin).

Financial Services and Markets Authority

Rue de Congrès/Congresstraat12-14

1000 Brussels

Belgium

Telephone: +32 (0) 2 220 52 11

E-mail: [info@fsma.be](mailto:info@fsma.be)

Federal Financial Supervisory Authority (BaFin)

Insurance Supervision Division

Graurheindorfer Strasse 108

53117 Bonn

Telephone: +49 (0) 228 4108-0

Fax: +49 (0) 228 4108-1550

E-mail: [poststelle@bafin.de](mailto:poststelle@bafin.de)

### 3.3 Information on online dispute resolution

The European Commission provides a platform for online dispute resolution (OS). You can find this platform under the following link: <http://ec.europa.eu/consumers/odr/>. Consumers can use this platform to settle their disputes arising from online contracts.

### 3.4 Notice pursuant to § 36 Verbraucherstreitbeilegungsgesetz (VSBG) / Versicherungsombudsmann e.V.

With regard to the operation of these websites, we do not currently participate in alternative dispute resolution procedures within the meaning of § 36 VSBG.

The insurance company Inter Partner Assistance S.A. Direktion für Deutschland is a member of the Versicherungsombudsmann e.V. association in Germany. The Versicherungsombudsmann is recognised as a consumer arbitration body within the meaning of the Verbraucherstreitbeilegungsgesetz (VSBG). If you are insured at the insurance company Inter Partner Assistance S.A. Direktion für Deutschland, you can make use of the free dispute resolution procedure of the Versicherungsombudsmann. You can also appeal to the ordinary courts without first making use of the insurance ombudsman's dispute resolution procedure.



Versicherungsombudsmann e.V.

Postfach 080 632

10006 Berlin

Telephone: 0800 3696000

Fax: 0800 3699000

E-mail: [beschwerde@versicherungsombudsmann.de](mailto:beschwerde@versicherungsombudsmann.de)

Further information can be found on the Internet: [www.versicherungsombudsmann.de](http://www.versicherungsombudsmann.de).

#### **4. Liability / Links to external third-party websites:**

We have made every effort to ensure that the information provided on these websites is accurate and complete at the time of publication. Nevertheless, inaccuracies may have occurred. If you notice any, please send us an e-mail about them.

As a service provider, we are responsible for our own content on these pages in accordance with general legislation pursuant to Section 7 (1) of the German Telemediengesetz (TMG). However, according to §§ 8 to 10 TMG, we are not obliged as a service provider to monitor transmitted or stored third-party information or to investigate circumstances that indicate illegal activity.

Obligations to remove or block the use of information in accordance with general laws remain unaffected by this. However, liability in this respect is only possible from the point in time at which a concrete infringement of the law becomes known. If we become aware of any such infringements, we will remove the relevant content immediately.

Our website contains links to external websites of third parties over whose content we have no influence. Therefore, we cannot assume any liability for these external contents. The respective provider or operator of the pages is always responsible for the content of the linked pages. The linked pages were checked for possible legal violations at the time of linking. Illegal contents were not recognisable at the time of linking. Permanent monitoring of the content of the linked pages is not reasonable without concrete indications of a legal violation. If we become aware of any infringements of the law, we will remove such links immediately.